**LAXMIDHAR ROUTA**

**Email:** [laxmidhar530@outlook.com](mailto:laxmidhar530@outlook.com)

**Contact:** +91-7205663354

**Professional Profile:**

Highly motivated and skilled **Process Specialist** with **2.3** years of experience in developing **AI/Gen AI** solutions for the business and 2.8 years of expertise in business operations. Adept at developing python-based solutions and leveraging AI techniques to drive innovation and optimize process. Aims to apply technical skills and creativity in developing state-of-the-art AI solutions within a dynamic team setting. Good in writing Python code, Exploring AI models and creating documentation about the performance and accuracy of the AI model.

Currently working as a Process Specialist at Infosys BPM ltd. I am seeking new challenges and opportunities as an AI/Gen AI developerto leverage my skills and contribute to organizational success.

**Technical Skills:**

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| --- | --- | --- |
|  | Operating Systems | : Windows, UNIX. |
|  | Skills | : Python, Excel, NLP, Artificial Intelligence, Data Science, Transformers Flask |
|  | Tool | : VS Code, Pycharm, Spyder, Jupyter notebook |
|  | Languages | : Python |
|  | Domain | : AI, ML, Data science. |
|  | Framework | : Pandas, Transformers, Flask, scikit-learn, Gradio |

**Skills:**

* Data preprocessing, Data extraction
* Requirement gathering, analysis and documentation.
* Exploratory Data analysis
* Fine-tuning AI model with custom data
* Continuous Learning and Curiosity
* Incident Management, SLA Management and Project management
* Strong analytical and problem-solving abilities
* Communication and presentation skills
* Technical proficiency in developing AI solutions.

**Work Experience:**

**Current Organization**  **: Infosys BPM. Ltd. (Bangalore)**

**Experience**  **: Nov 2021– Present**

**Designation**  **: Process Specialist**

**Project: LunchPad**

• The main idea of this project is to verify the candidate and their documents by face recognition.

**Project: Doc QA**

• The main purpose of this project is to extract contractual obligation, scope and project details from the SOW and contract documents using LLM.

**Project: Document AI**

• Key-value pair extraction from PDF and image which is done by using a transformers-based multimodal model.

• Fine-tune AI model for the Document classification which is done by using a transformers-based multimodal model.

• Translation from one language to another by a LLM model.

**Project:** **Ticket classification**

• The idea of this project is to predict class of the Text based on AHD data, the model is a transformers-based model used for better accuracy and provide better result in comparison to other ML model.

**Project: Generic OCR**

**•** In thisproject my contribution to .docx .ppt and .msg extraction that extract text from the .docx, .ppt and .msg file.

**Project:** **SOW OCR solution**

• In this project my task is to extract text between two headings based on input heading or Section extraction from PDF based on heading.

**Project: Resume parser**

* Data collection, data labelling and data cleaning.

**Work Experience:**

**Previous Organization: AEGIS, Bangalore**

**Experience**  **: January 2020 – December 2020**

**Designation**  **: Senior Operations Executive**

**Roles & Responsibilities**

* + - * Assisting in the management of team workload
* Monitoring individual and team performance and highlight any concerns to Operations Manager
* Optimize operations through continuous process improvement.
* Providing technical knowledge, supporting, guidance and mentoring to Operations Executives

**Work Experience:**

**Previous Organization: First Source Pvt. Ltd. (Bangalore)**   
**Experience**  **: Dec 2017 – Aug 2019**   
**Designation**  **: Senior Associate**

**Roles & Responsibilities**

* Worked as a part of the Banking process.
* Handling customers over call and resolving their banking-related issues and queries.
* Handling escalation calls and providing the resolutions.
* Escalate unresolved queries to respective departments for accurate redressal.

**Academics:**

* Completed B.Sc. in Mathematics and physics from Berhampur University, Odissa

**Achievements:**

* Infosys Certified Python Associate and Python Programmer
* Infosys Certified Data Science Practitioner Using Python
* Infosys Certified Data Science Professional Using Python
* Infosys Certified Expert - Natural Language Processing Professional
* Received two times Python Developer – Proficient Skill Tag

**Personal Information:**

Date of Birth : 16th June 1994

Gender : Male

Nationality : Indian

Current Address : At home PG for gents, 5th cross, Prashanth extension, Whitefield, Bangalore-560066

Permanent Address : Vill- Dadarakhola, PO- B.Karadabadi, Dist- Ganjam, via- Karachuli, Odisha - 761143

Language : Odia, Hindi, English

**Declaration**: I hereby declare that the above given particulars are true to the best of my knowledge and belief.

Date-

Place- Bangalore (**Laxmidhar Routa**)